

Terms & Conditions of Sale and Entry

Outback Spiritual Festival ("Festival") is presented by Outback Spiritual Festival (ABN 582 793 025 36) ("Organiser").

The purchase of the entry ticket to the festival ("the Holder").

Tickets, stall or contributor fees which are sold, gifted or allocated by the festival are done so on the express condition that the holder is bound to the following terms and conditions of sale and entry, which form part of the contract between the festival and the holder. The Terms and Conditions of Sale and Entry apply to all visitors to the festival site.

General Refunds Policy

1. A change in personal circumstances (interest, medical, work or family related) of the holder does not entitle the return or exchange of the wristband.
2. Tickets and other expenses associated with the festival will not be refunded in whole or in part under any circumstances including, but not limited to, holders being asked or forced to leave, holders deciding not to attend any portion of the festival, the possible non-appearance of any particular person, expected by the holder, whether advertised or not.
3. Holders agree that Organiser, and their agents and servants, are not liable for acts of God, the weather, strikes, another pandemic, protests, fires or actions taken by government agencies and similar causes beyond the reasonable control of Festival and understand expenses will not be refunded in whole or in part in these circumstances.
4. Aspects of the Festival including but not limited to programming, ticket price and capacity are subject to change at any time without notice to the holder.
5. The Organiser reserves the right to cancel or postpone the festival for any reason.
6. Any valid refunds will not include the booking fee.
7. Holders should carefully consider the refund and cancellation policies of travel, accommodation and other goods or service providers when making arrangements for attendance at the festival.
8. Holders may also wish to consider taking out a relevant insurance policy to cover for any losses in the event of cancellation, rescheduling or relocation.
9. The Organiser makes no representations in relation to the matters in Items 7 and 8. The Holder is responsible for carrying out all of its own investigations in relation to the Refund and Cancellation Policies for its arrangements associated with the festival and as regards any insurance requirements relevant to the Holder.

Onsale of Entry Ticket.

Please consider the dates carefully before purchase. If you can no longer attend, you are welcome to on sell you ticket at oztix.com. The failure of the Holder to on sell their tickets does not in any way entitle the Holder to a refund.

Force Majeure

In the event the festival date is cancelled as a result of any event beyond the reasonable control of the Organiser, including acts of god, natural disasters, acts of government, strikes, lockouts or other industrial disturbances, blockades, wars, insurrections or riots, epidemics, pandemics, government restrictions, landslides, fires, storms, floods, explosions or other similar causes beyond the control of the Organiser, full or partial refunds of tickets or granting credit vouchers, shall be at the Organiser's sole and absolute discretion and will only be provided in the event such refunds or credit vouchers do not detrimentally impact Festival's legitimate business interests.

Reselling Tickets

You can resell your tickets via [Trybooking](#)

Terms

The terms and conditions that apply to any particular transaction will be the published terms and conditions at the time the transaction was finalised. The Organiser may alter or change the terms and conditions as they appear on its website from time to time and the new terms and conditions shall apply to the holder and be, effective immediately upon posting to the website. It is the responsibility of the holder to check the terms and conditions

at: www.outbackspiritualfestival.com.au

Self-Care

By purchasing a ticket to the Outback Spiritual Festival, the Holder agrees and personally undertakes to the Organiser that:

1. I am fully responsible for my state of health, be it physical, mental, emotional and spiritual upon my arrival and throughout the festival.
2. I am responsible for choosing to attend workshops, presentations and engage in experiences that are of interest to me without knowing exactly what content will be delivered or how I may respond and/or react to this content.
3. I am responsible for my experience and how I respond and/or react to any such experiences during the festival.
4. It is my responsibility to ask or call for support if I need it.
5. Holders acknowledge that they are physically able to participate in events and associated activities at the venue, and that they have not been advised otherwise by a qualified medical professional.

Services

Purchasers and Holders accept that the internet, temporary mobile phone towers and other utilities are not always reliable, and that system outages and interruptions may occur, and this is not a cause for refund.

Claims and Compensation

To the full extent permitted by law, Holders waive all legal rights of action (on behalf of themselves, their heirs, executors, administrators, and assigns) against and fully release the Organiser, its agents, employees, contributors, members and volunteers for all claims for compensation for loss, damage, injury (including, but not limited to, bodily injury, mental anguish, emotional distress, sickness, disease), molestation (including, but not limited to, assault, interference, bullying, abuse) or death howsoever arising out of or in relation to the holder's participation in the Festival. This includes, without limitation, liability for any negligent or tortious act or omission on the part of the persons released, or under statute or for breach of these terms and conditions.

WARNING: If the Holder participates in these activities, the Holder's rights to sue the supplier under the Fair Trading Act 1999 if the Holder is killed or injured because the activities were not supplied with due care and skill, or were not reasonably fit for their purpose, are excluded, restricted or modified in the way set out in or on this notice.

For enquiries, feedback or complaints, please contact us by email:
info@outbackspiritualfestival.com.au

OUTBACK SPIRITUAL FESTIVAL WELCOMES ALL

All ages and is family friendly

Alcohol

The Organiser shall not supply any alcohol as part of the festival. No holder shall be entitled to bring into the festival site any alcohol. Holders are able to purchase alcohol in the designated licence area of the festival and any alcohol purchased from the third-party licensee conducting the sale of alcohol shall only consume that alcohol within the licensed area designated on site and nowhere else. It shall be a basis of removal from the festival for any alcohol to be consumed outside of the licensed area.

Conduct

Holders must behave in a polite and courteous manner at all times whilst at the festival.

Holders must take direction from the Event Organiser and security staff whilst on Site at all times. Any serious failure to comply with the directions from the Event Organiser and/or security staff shall result in the Holder being removed from the festival.

The Event Organiser reserves absolutely any and all rights to determine in consultation with security staff whether or not Holder is to be removed from the site and by accepting these terms and conditions the Holder acknowledges and agrees that any decision made by the Event Organiser and/or the security staff in this regard is final and absolute and that they will have no ability to make any complaints for either their refusal of entry and/or their removal from the Festival.

Rude and offensive behaviour will not be tolerated and any Holders that conduct themselves inappropriately will be refused entry to the site and will forfeit their entry pass (or will be removed from the festival if festival has commenced).

Shuttle Bus

The Shuttle Bus will operate free of charge from various locations around Broken Hill. Please be mindful of the driver and other passengers on board, and maintain respectful behaviour. A timetable will be made available, and the bus driver will operate to the best of their ability to maintain this roster. The Event Organiser will take no responsibility should you miss the allotted times. You must also wear your seat belt at all times on the bus.